



THE NEWSGUILD – CWA

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December 28, 2018

Christopher J. Nassetta
President, Chief Executive Officer and Director
Hilton Hotels
7930 Jones Branch Drive
McLean, Virginia 22102

Dear Mr. Nassetta,

The NewsGuild-CWA joins the vast majority of America in outrage and disgust as we learn of the treatment of Jermaine Massey at the Portland, OR DoubleTree.

Fair treatment, equality and decision-making without bias are guiding principles for leaders of The NewsGuild. We demand it not only in our workplaces but also in the businesses we choose to patronize.

The knowledge that a guest in your hotel would suffer such harassment and humiliation based solely on the color of his skin is so repugnant that it prompts us to reconsider conducting business with the Hilton chain. However, we are under contract to conduct a convention in January at the DoubleTree Universal in Orlando FL, so we don't have that option at this time.

We are relieved to know that the Portland property has committed to a review of "internal processes, protocols and trainings" to ensure a safe space for everyone. However, The NewsGuild-CWA needs more immediate assurances that its members and guests will not be subject to such treatment when we bring more than 100 journalists and their families to Orlando for this meeting.

Our Executive Board – and our meeting delegates – need to know that steps will be taken to avoid any similar behavior by hotel security while we are in Orlando. We look forward to hearing from you before our meeting convenes.

Sincerely,

Bernard J. Lunzer

Bernard J. Lunzer
President, The NewsGuild-CWA
On behalf of the Executive Board

copy: Mark Politte, General Manager
DoubleTree by Hilton at the Entrance to Universal Orlando
The NewsGuild-CWA Executive Board

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